

William Roth
Premier Restoration
16 East 2nd Street
Eureka, MO 63025

March 10, 2009

Dear Mr. Roth,

In late July or early August of last year, my mother, Marie Kellner, had a fire at her home on Bancroft Avenue in the City of St. Louis. The insurance company involved was AAA. I met with one of their adjustors, Tony Taveggia, about a week later to discuss the reconstruction of the home. He brought along Jerry Davis, formerly of your company. Tony, Jerry and I walked the home and discussed the repairs that were to be made. We were impressed with Jerry and decided to hire your company as the contractor to restore the home.

When construction was to begin, Jerry told me that he was leaving the company to pursue other opportunities and introduced me to Brian Corliss. Jerry also told me that he would be available to assist me should we run into any problems. I worked closely with Brian for approximately five or six months and want to let you know how pleased that we were with Brian's performance.

He is a real asset to your company. I thought that he did an outstanding job in being fair to all parties, including my mom, your company, the subcontractors, and the insurance company. He conducted himself as a true professional and treated my mom as though she was his own mother. He has a pleasant personality, was on top of things and is very competent.

I was similarly pleased with Steve and Giovanni (Jeovane?). They, too, were a pleasure to work with. I trusted them completely. As I told Steve, I will always be grateful to him for rescuing a switch plate that has a representation of the Sacred Heart of Jesus. This is a treasured heirloom in our family and he wisely removed it and gave it to me. The only flaw that I could find with Steve is that he is a Cubs fan. There were two other men that I met but I don't remember their names. They also worked very hard.

In this day and age it is rare to find companies that still care about the customer and take pride in their work. I understand that you are the new owner of the company. Congratulations to you. Your company is in good hands with the men that I met on the job. Please pass this on to them as well.

Sincerely,



Matthew J. Kellner
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Affton, MO 63123