

To Whom It May Concern

This is a letter to acknowledge and support the work of Premier Restoration Inc. following a fire in our home. On the last day of January, we had a fire destroy our living room and kitchen, and cause smoke damage to the remainder of the house. Early on the first day of February I stood in the snow and looked at the damage caused by the fire. I watched Corey and Jason Roth create a temporary roof to keep out the elements. I asked myself "how does one deal with a fire". I had grown up around the building trades, yet it seemed overwhelming to think about finding help to repair our house and all of our belongings. I knew whom to contact about building and remodeling, but what about the fire damage to the structure and smell of smoke permeating the entire house? I knew nothing about the clothes, the furniture, the wall hangings, kitchen items, etc. So much was unknown.

I spoke to Corey and Jason asking rhetorically "how do you find people to help with all the things that need to be done to repair the house? Jason said, "We can help". We operate a company called Premier Restoration. We can perform many of the tasks needed to repair your home, and for those tasks we cannot perform, we know the people that can.

I asked for more information and they described the process of restoring the house. I liked what they said and with a bit of hesitancy, I asked if they would begin the process. In a matter of days they had the repair processes moving forward. They arranged with Evans Restoration for some of our clothes to be cleaned and quickly returned. By the end of the week, they had a quote for the restoration of the house and its contents. I had a friend who ran an electrical business and wanted him to perform those repairs. They were quite agreeable to the idea. I asked a friend who was a building contractor to estimate the cost of repairing the house. Jason's estimate was very close to my friends estimate.

The decision to have Premier Restoration restore our house was the start of an unexpectedly outstanding relationship. They were able to take care of our furniture and household items. They were able to notify companies that could make repairs that they were unable to make. They were well equipped to perform all repairs to the house structure, focusing on returning everything to original condition or better. They also performed additional house modifications and upgrades that were outside the scope of the insurance restoration. They entirely removed the smell of smoke from the house. They communicated effectively with the insurance adjusters. Virtually at every turn, they performed their tasks beyond expectations. They did this with concern for our well-being, a warmth and caring attitude that is not typical of businesses today, and an efficiency that permitted us to return to our home well ahead of original projections (3.5 months compared to 4-6 months).

Based upon my experiences, I would recommend Premier Restoration to anyone for anything Premier said they could do. I would do this without hesitation. It was a great pleasure to have them restore our house to condition that was better than what existed before our fire. I would be more than happy to have anyone contact me to discuss the ability of Premier Restoration to help with the restoration of a house or business. Please feel free to contact me at 636-938-5311.

Sincerely

Jack R. Engsberg