

Fire and Smoke Damage Dos

- **DO** contact your restoration specialist for immediate emergency fire clean-up services.
- **DO** Empty freezer/refrigerator completely when electric is out & prop doors open to prevent mold/mildew growth & or smell
- **DO** In inclement weather all plumbing should be winterized, drain hot water tank, drain boiler system-we recommend a plumber to handle this. Leftover water in plumbing fixture without heat can freeze & additional damages could occur
- **DO** For upholstery furniture if possible vacuum soot off with brush attachment on your vacuum and cover all furniture with a clean sheet before sitting on fabric if you have nowhere else to sit. This will help prevent the smoke/soot from grinding deeper into the fabric and may make it difficult for cleaning later.
- **DO** Vacuum carpets-helps prevent smoke/soot from being ground in
- **DO** Vacuum hard floor surfaces first & then wash floor-again to prevent smoke/soot being ground into flooring
- **DO** Animals may have a reaction to smoke/carbon residue, you may want to move them to a another location at site or off premises if possible
- **DO** Clean porcelain fixtures, countertops, sinks only as needed until a restoration specialist can inspect

Fire and Smoke Damage Don'ts

- **DO NOT** clean walls, ceilings or other absorbent surfaces until the restoration professional can inspect & direct the proper cleaning method-you can make additional damages to many surfaces by not using the proper products or materials
- **DO NOT** turn on electronics items such as televisions, stereo's, computers, etc.
- **DO NOT** Attempt to wash your clothing, contact a dry-cleaning professional who specializes in fire restoration for correct advice for cleaning your fabrics.
- **DO NOT** Eat food products from your opened containers, it maybe recommended to dispose of all open containers/packages
- **DO NOT** turn your air conditioning or furnace on until a professional restoration company has at least inspected your home-your ductwork may need to be cleaned
- **DO NOT** If fire was put out by extinguisher do not use water to start washing the powder-it must first be extracted properly before applying any cleaning solutions
- **DO NOT** If water was used to put fire out, Do Not attempt to clean up yourself-contact a restoration specialist for clean up/dry out